

99-00507

**From:** "Higgins" <higgins5@home.com>  
**To:** <mimalone@mail.state.tn.us>, <skule@mail.state.tn.u...>  
**Date:** 7/9/00 3:29pm  
**Subject:** Lynnwood Utility rate increase review

Dear Madame or Sirs:

As a resident of Cottonwood Subdivision in Williamson County, I am most concerned about the current rate for our sewer services.

With the recent rate increase, my bill increased from \$14.25 per month to \$61.16 (an increase of 429%) the first month, and to \$45.56 (an increase of 319%) the second month. This is unreasonable, to say the least. It is approximately 70% higher than other area sewer rates.

I now pay more for sewage than I do for water. Some of the water I use never even enters the sewage system since it is used to water my lawn.

Lynnwood Utility advised us to add a faucet specifically for lawn irrigation. Upon investigation, I discovered that option would cost between \$1500 and \$3200. Hardly a viable option.

The owners of Lynnwood Utility, who consequently are area land developers, have not been forthcoming with the Cottonwood Homeowners' Association, the regulatory boards and county commissions on a number of issues, including the sewer rates. According to articles in the REVIEW -APPEAL, several reports and deadlines have been missed. Lynnwood grossly understated the revenue projections to the TRA.

I believe the previous and current owners of Lynnwood Utility have only their best interest and wallets in mind, and have told all of us what we want to hear so they could get what they wanted. And what they wanted is costing us in Cottonwood a fortune!

I ask, along with my neighbors, that the rate increase be reviewed and reduced to a reasonable rate.

Thank you for your time and consideration.

Sincerely,

Susan Stark  
190 Riverwood Drive  
Franklin, TN 37069  
791-8900

**From:** <RCooper651@aol.com>  
**To:** <mmalone@mail.state.tn.us>  
**Date:** 7/9/00 10:07pm  
**Subject:** Lynnwood Utility

Mr. Malone,

I apologize for the informality of this correspondence. I am trying to tie up some loose ends while my husband is in Baptist Hospital awaiting a triple bypass surgery tomorrow morning. With wait awaits us in the morning you must be able to see that this matter with Lynnwood is very important to us for me to be taking the time to write you tonight.

We have lived in the Cottonwood subdivision since October of 1994. As you are already aware the price for our sewer services has jumped tremendously. I am not able to think very clearly at this point in time to go over all of the issues such as Lynnwood's owners misleading and misrepresenting their plans to the CHOA Board of Directors. But Mr. Malone I do not think that it is fair for us to have to pay the prices we are having to pay for this service. Our sewer bill is now more than our water bill. We have a swimming pool in our backyard and when I have to add water to it I am paying for double water because I am charged for sewer service on that water that never sees the sewer. The same goes with watering our landscape. There has to be a better way to charge for this service.

I hope you will consider all of the facts that others have brought to your attention and understand my attempts of communication our concerns. Thank you for your time in this matter.

Roberta Cooper  
145 Riverwood Dr.  
Franklin, TN 37069

**CC:** <skyle@mail.state.tn.us>, <lgreer@mail.state.tn.us...